

IDoc Management for SAP

Monitor, prioritize, and fix IDoc errors autonomously

IDoc is an acronym for Intermediate Document. The purpose of an IDoc is to transfer data or information from SAP to other systems and vice versa. These IDocs could get into error state due to various reasons.

IDoc errors in SAP operations can lead to multifold supply chain operations issues. IDoc Management provides a zero-touch solution to monitor and optimize IDocs communication, keeping operations flowing smoothly.

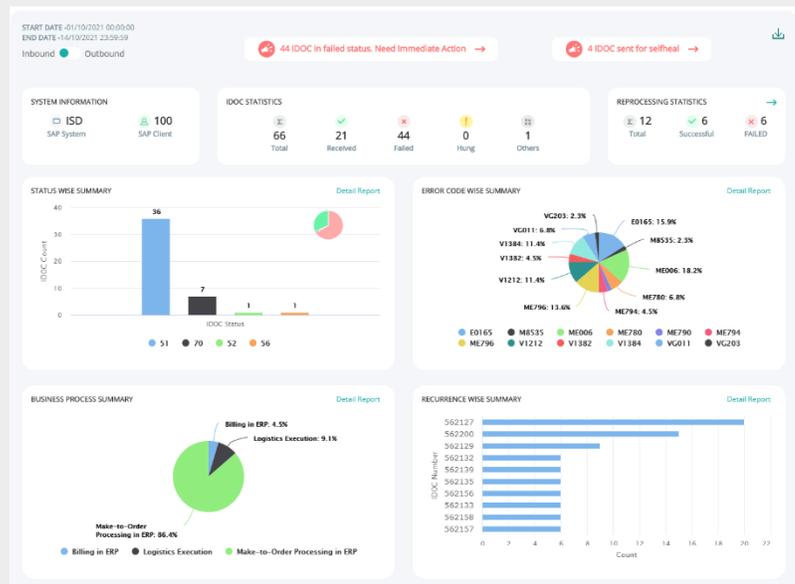
Business Challenges

- IDoc errors in SAP environment can lead to improper functioning of Order to Cash and Procure to Pay business processes that could cause disruption in supply chain operations. Impacted issues could be stocks not replenished, order mismatch, sales orders not created, and unfulfilled orders
- Delay in issue detection & resolution can cause financial implications on business, fire fighting situations, business involvement, increased operational cost and so on.
- Manual resolution of IDoc issues can eat up time and resources IT teams could otherwise spend on more high-value activities.

Our Solution

IDoc Management enables smooth data communications by managing IDoc errors autonomously.

It's an all-in-one solution that monitors issues based on adjustable parameters, prioritizes them, and resolves them autonomously. It also provides an intuitive dashboard and detailed report of its analysis.



Key Features

Proactive
Monitoring

Issue
Prioritization

Root Cause
Analysis

Autonomous
Resolution

Intuitive
Dashboard

Extension and
Customization

Value Benefits

Enhanced & Optimized supply chain
Proactive planning for
smooth operations

Reduced operational costs
Intelligent Automation to Reduce
people dependency

De-risking the operations
Minimizing
human errors

Business Continuity
Fast resolution to
avert business loss

Achieve Flawless business data communications for your SAP operations with IDOC Management.

IDoc Management solution is powered by ignio™ AI.ERPOps.

ignio AI.ERPOps is an SAP certified, AI-based insight driven product for autonomous ERP operations.



IMPACT 50 list
for Q2 2020



Best Application of AI in
the Enterprise - US & UK



EMA Radar
for AIOps



Self-Awareness
Category



Best Overall AI Company
of the Year



Software Company
of the Year



Most Innovative Tech
Company of the Year



Fastest Growing Software
Company of the Year



Software Defined
Infrastructure

Digitate is a leading software provider bringing agility, assurance, and resiliency to IT and business operations. ignio™, an award-winning AIOps software, reimagines enterprise IT and business landscape with its unique and innovative closed-loop approach that combines context, insights and intelligent automation to autonomously resolve and prevent issues. ignio's customers span across industry verticals and include large, global enterprises that are leaders and innovators in their respective industries. Digitate is headquartered in Santa Clara, California, USA and Pune, India.

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