

What is IDoc in SAP?

IDoc, short for Intermediate Document, is an SAP document format for business transaction data transfers

What are the Benefits?

- Quick analysis and resolution
- Minimal human dependence
- Eliminates risk of manual errors

IDoc Management Monitor, prioritize and fix IDoc errors autonomously

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What is the challenge?

IDoc errors can be troublesome and consume a lot of time and effort to identify the root cause and resolve

How does it work?

- Checks system interface health for past x minutes/hours based on frequency
- Prioritize for resolution, based on impact on revenue and critical business processes

What does ignio offer?

- RCA, recommendations and resolution to fix the IDoc errors
- Executive Dashboard – that highlights the impacted IDoc

Why So Important ?

- To ensure business continuity and minimize losses
- To have optimized supply chain operations