

ignio™ AI.ERPOps Overview



WHAT is ignio AI.ERPOps?

An AI-based insight-driven product for autonomous SAP operations

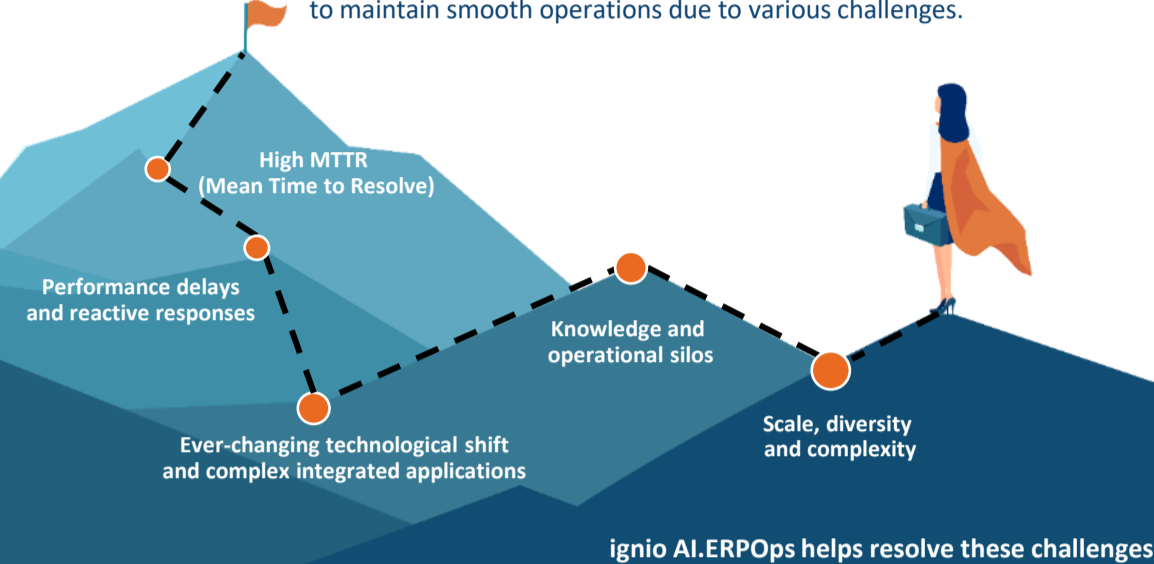
A virtual assistant for your organization to help resolve SAP issues effectively. It provides intelligent automation for SAP **technical** and **functional** domains.

It improves business outcomes by detecting anomalies, providing analysis with recommendations and taking actions.

Works on the basic principles of **Predict, Prescribe and Prevent** to remove knowledge silos and reduce dependency on SAP experts, which in-turn reduces MTTR.

Why enterprises **NEED** ignio AI.ERPOps?

Although SAP forms the operations backbone for enterprises, the enterprises struggle to maintain smooth operations due to various challenges.



ignio AI.ERPOps **OFFERINGS** for enterprises

With focus on analytics and intelligent automation, ignio AI.ERPOps provides out-of-the box catalog for wide range of use cases and the ability to write custom scripts to:

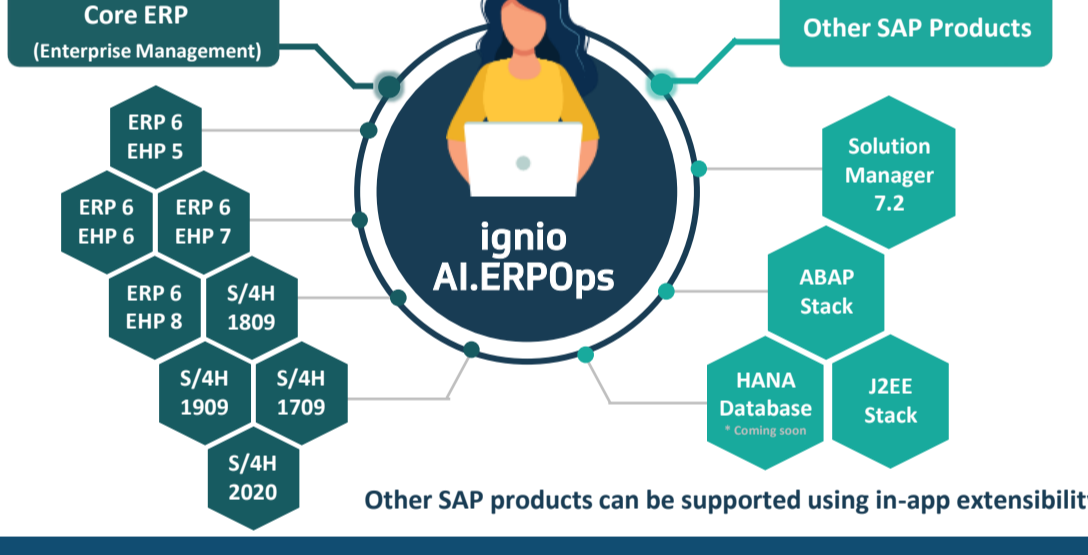


WHO is ignio AI.ERPOps meant for?

Enterprises using SAP ERP, looking to streamline their operations, enhance outcomes and improve user experience.

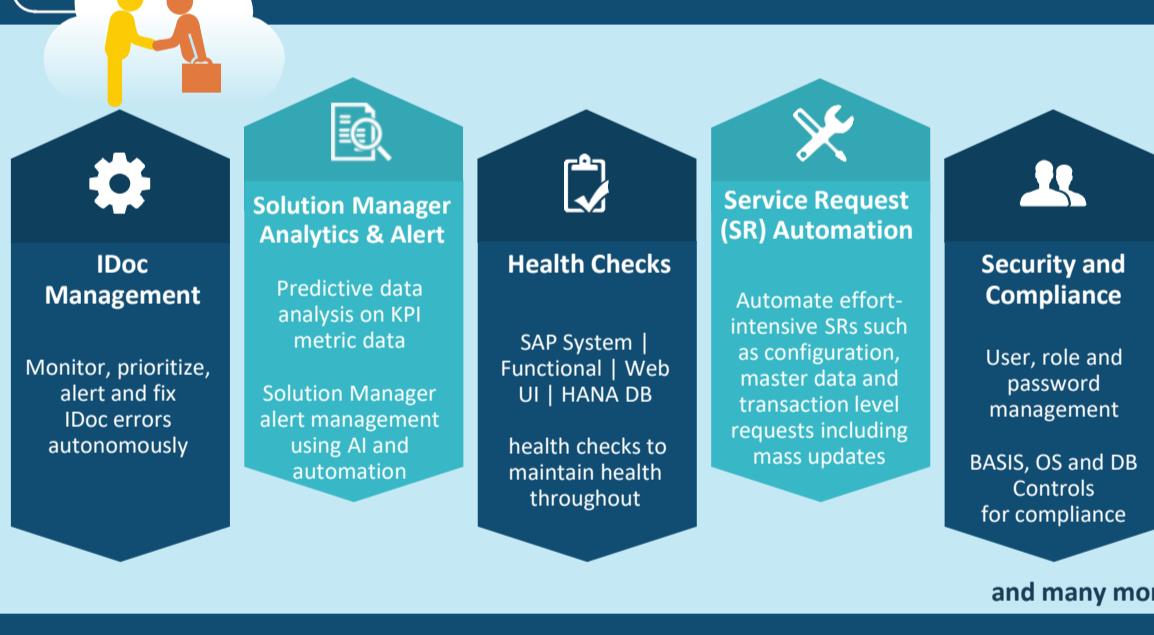


TECHNOLOGIES supported



Other SAP products can be supported using in-app extensibility.

Enterprises leverage various ignio AI.ERPOps **USE CASES**

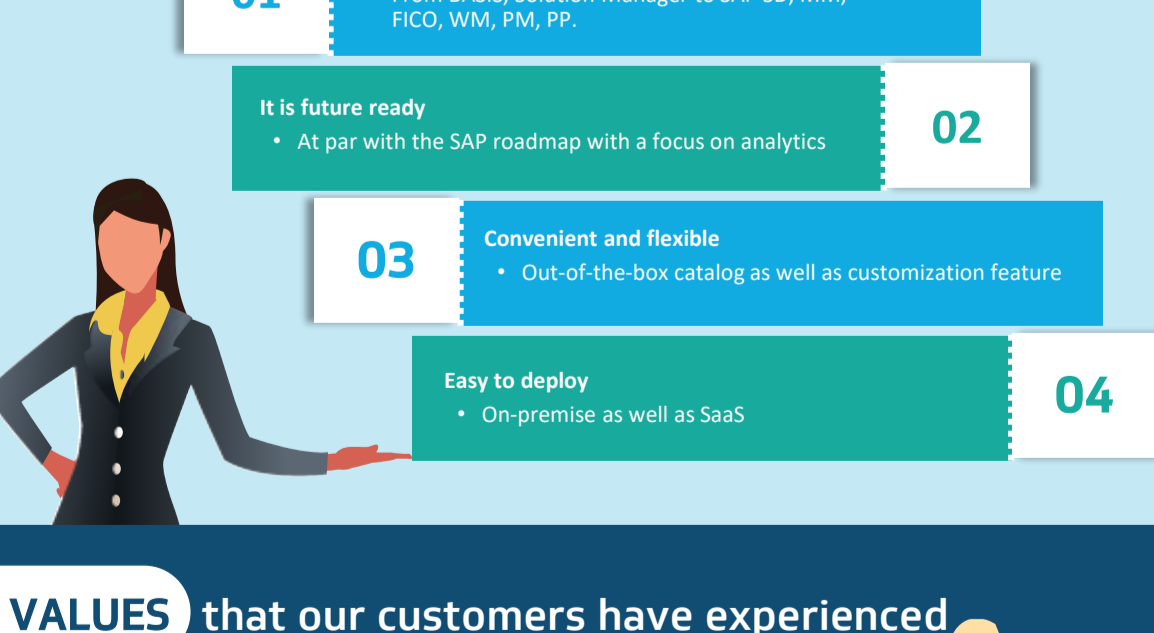


and many more !

How does ignio AI.ERPOps **BENEFIT** enterprises?



What **DIFFERENTIATES** ignio AI.ERPOps from others?



VALUES that our customers have experienced

- A leading steel manufacturer **improved MTTR** and **saved operating costs** through automated health checks
- An energy client **optimized supply chain** by automating the invoice query process
- A giant Canadian retailer achieved **uninterrupted store logistics** by saving substantial human effort
- A British multinational automotive company **reduced manual effort** and **averted business losses** by intelligent automation and improved system up-time
- A leading pharma company **enhanced customer experience** by optimizing the supply chain and automating manual monitoring

For more information, visit [digitate.com/ignio AI.ERPOps/](https://digitate.com/ignio-AI-ERPOps/)