ignio™ AI.ERPOps - an AI-based, insight-driven product for autonomous ERP operations to shift from reactive to proactive operations. Break the shackles and embrace the power of Artificial Intelligence (AI) and Machine Learning (ML) to achieve smart technical and functional SAP ERP operations.

Customer Challenges and Goals

Businesses often find it difficult to maintain smooth SAP operations and face challenges such as scale, diversity, complexity of SAP landscapes, and knowledge and operational silos.

These issues lead businesses to operational losses, system downtimes, huge dependency on manual monitoring, and eventually revenue loss. Hence, the goals for business leaders are to:

- Remove operational silos and improve visibility
- Improve business outcomes
- Reduce manual dependency by adopting automation
- Attain digital transformation in the organization
- Attain enhanced, uninterrupted SAP operations

ignio Solution

ignio AI.ERPOps helps address mentioned challenges and improve business outcomes by detecting anomalies, providing analysis with recommendations, and ensuring business continuity by autonomously taking actions.

The product enables accurate and on-time financial reporting, sales forecast, billing, shipping, deliveries, vendor payments, and other processes, adding agility to your business and enhances customer experience. It makes your order to cash and procure to pay cycles prompt and effective.

Features such as dashboards and reports, intelligent automation, and faster autonomous ticket resolution make your enterprise intelligent, reduce the dependency on SAP experts, and help you grow your business.

ignio AI.ERPOps is certified by SAP

ignio Solution

ignio Solution

ignio Solution

Building Blocks

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Key Benefits

01 Improved Business Outcomes and Resiliency
• Reduced outages and downtimes
• Reduced MTTR (Mean Time to Resolve)
• Secure and compliant SAP operations

02 Intelligent and Agile Enterprise
• Reduced manual intervention, efforts and errors
• Reduced dependency on SAP experts
• Improved work quality and productivity

03 Enhanced Customer Experience
• Improved availability
• Fast and autonomous issue resolution
• Optimized and smooth SAP operations

AI.ERPOps is available as a scalable, cloud-hosted software-as-a-service (SaaS) with a subscription-based payment model. Get your SaaS instance up and running in just 1-2 days. Benefits include low up-front costs and no worries about applying patches or installing the latest upgrades. 99.9% service availability, encrypted data stores and anytime, anywhere accessibility.
"ignio helps us get the data we need to complete business processes on time. This ensures that we are receiving all of the revenue we should. ignio also saves us a lot of effort from failed business processes."

– Service delivery manager, Utility

"Intelligent automation is unlocking significant value for us by combining end-to-end business process improvements with foundational to more advanced automation solutions."

– Johnson & Johnson, Global Pharmaceutical and consumables Manufacturer

"Harnessing the power of automation and AI in IT support represents a big step forward in Eaton’s digital transformation journey. This complements mature automation practices at Eaton. With ignio AI.ERPOps, we strive towards better user experience and customer satisfaction by improving overall operational efficiency. We look forward to working with Digitate to expand the usage and coverage of the ignio suite."

– Eaton, Leading Energy Company