



Extension and Customization

- Extend the out of box capabilities to fit your environment
- Build custom use cases using ignio platform and address critical challenges

Self-Heal

- Ability to take autonomous corrective actions without human intervention and resolve issues, with proper approvals

Email Notification and Approval Workflow

- Get notified for critical issues, action items and resolutions

Dashboard Authentication

- Intuitive dashboards providing a birds eye view for various areas such as health checks, ABAP dumps, IDocs and so on



Mobile App Notification

- Stay updated, engaged and connected anytime, anywhere
- Get notifications for all the insights generated with a critical information filter

ITSM Integration

- Possibility to integrate ignio AI.ERPOps with a range of ITSM products for an audit trail

Scheduling

- Plan to run the health checks x number of times based on the requirements

SR's with TR as input

- Feature to choose SAP Transport Request for configuration Service Requests enhancing the flexibility and necessary control



Alert Aggregation, Correlation, Suppression

- AI algorithms that help you find true alerts from the pool and eliminate noise

CSV Download

- Handy insights for all dashboards
- Multiple options for download available as needed

Multiple System (SAP)

- Take actions across all SAP systems in one go. For instance, run system health checks across all production and pre-production systems at once

Role based Authentication

- Avoid unauthorized access to ignio AI.ERPOps' reports and dashboards using role-based privileges



Bulk Ticket/ CSV Upload

- Address multiple tickets, service requests in one go

SAP System level Configuration

- Ability and flexibility to configure ignio AI.ERPOps policies at an SAP instance level

GDPR Support

- Keeping the importance of data privacy in mind, ignio AI.ERPOps supports Global Data Privacy ensuring robust data protection

Security

- ATC checks, SNC integration, 2-way SSL and CyberArk integration are the features making the product robust from security standpoint



For more information, visit digitate.com/ignio AI.ERPOps/