IDoc Management
Monitor, prioritize and fix IDoc errors autonomously

What is IDoc in SAP?

What is the challenge?
IDoc errors can be troublesome and consume a lot of time and effort to identify the root cause and resolve.

What does ignio offer?
- RCA, recommendations and resolution to fix the IDoc errors
- Executive Dashboard – that highlights the impacted IDoc

What are the Benefits?
- Quick analysis and resolution
- Minimal human dependence
- Eliminates risk of manual errors

How does it work?
- Checks system interface health for past x minutes/hours based on frequency
- Prioritize for resolution, based on impact on revenue and critical business processes

Why So Important?
- To ensure business continuity and minimize losses
- To have optimized supply chain operations

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