



ignio
AI.WorkloadManagement

Gold
Microsoft Partner



ignio now available as SaaS
on Microsoft Azure

Product Overview

SaaS

Open Developer
Studio

10X
Scalability

Enhanced
ML and AI

Intuitive
Dashboard

Multi-lingual
Support

ignio

AI.WorkloadManagement (Cheetah release)

Batch jobs and automated workloads are the backbone of many enterprise businesses. The sheer size and complexity of workloads required for day-to-day operations — often numbering in the hundreds of thousands — catch many operations teams by surprise. For many businesses, it is a necessary component to their daily success.

Businesses face two key challenges in managing batch systems:



Scale, diversity, and complexity:

Thousands of jobs, defined by complex precedence relationships across different business functions and schedulers.



Changing environment:

Different functions are performed on different days. As a result, the process graph keeps changing every day.

These challenges collectively lead to the following chain of implications:

Lack of end-to-end visibility

Difficult to predict outages

Difficult to assess the impact of change

Surprises and firefighting: Reactive operations

People dependence

Timely processing of workload batches is vital to ensure stable business operations and high-quality customer experience. ignio™ AI.WorkloadManagement brings a paradigm shift in today's workload operations from 'reactive to proactive' and 'manual to automated'.

Why ignio™ AI.WorkloadManagement?

ignio AI.WorkloadManagement provides a closed-loop solution for proactive and autonomous workload management. It combines the power of machine learning, AI, and automation to deliver predictable, agile, and silent batch operations.

Key Product Features

Learns context

- Constructs an end-to-end view of workload systems, connecting business processes to jobs to infrastructure
- Self-learns normal behavior of jobs by capturing historical trends and patterns, and correlations between failures and anomalies

Highlights areas that need attention

- Identifies business deliverables that need a close watch
- Identifies jobs that need attention
- Identifies noise suppression opportunities

Predicts future batch in real-time

- Predicts a future batch based on schedules and history
- Adapts predictions based on real-time feeds
- Assesses the impact of failure/delay on business deliverables
- Notifies impending SLA violations and their causes

Generates just the right alerts at the right time

- Suppresses redundant or false alerts
- Aggregates correlated alerts
- Prioritizes alerts based on impacted business deliverables

Resolves issues intelligently and autonomously

- Determines the root-cause of issues by conducting health diagnosis of jobs and infrastructure
- Identifies and prescribes the best fixes while honoring context-specific business policies and constraints
- Applies fixes autonomously

Key Benefits

Makes your workload operations predictable, agile, and silent



Predictable

By providing ahead-of-time visibility into workload operations and their potential business impact



Agile

By reducing time to plan a change and time to resolve issues



Silent

By reducing alert noise and resolving large volume of operations issues without any manual touch

“ ignio AI.WorkloadManagement is also available as a scalable, cloud-hosted software-as-a-service(SaaS) with a subscription-based payment model. Get your SaaS instance up and running in just 1-2 days. Benefits range from low up-front costs, no worries about applying patches and installing latest upgrades. 99.9% service availability, encrypted data stores and anytime, anywhere accessibility “

Testimonials

"The capabilities demonstrated by ignio™ and its quick turnaround in identifying a problem is unprecedented. We were impressed by its nimbleness in seamlessly integrating with existing enterprise batch as well as workload automation systems."

– Dan Twing, President and COO at Enterprise Management Associates and lead WLA analyst

"Digitate has developed a solution that can in real time provide actionable information based on the wealth of data organizations already have within their systems...delivering proactive business intelligence on mission-critical workloads."

– Ovum On the Radar

"ignio™ binds together disparate yet interconnected business applications and their underlying infrastructures to perform actions autonomously and drive smart decision making."

– Dave Schubmehl, Research Director for IDC's Cognitive / Artificial Intelligent Systems and Content Analytics



Best Application of AI in the Enterprise - US & UK



Self-Awareness Category



Best AI Company



Best Overall AI Company of the Year



Software Company of the Year



Most Innovative Tech Company of the Year



Fastest Growing Software Company of the Year



Software Defined Infrastructure

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Digitate is a leading software provider bringing agility, assurance, and resiliency to IT and business operations. ignio™, an award-winning AIOps software, reimagines enterprise IT and business landscape with its unique and innovative closed-loop approach that combines context, insights and intelligent automation to autonomously resolve and prevent issues. ignio's customers span across industry verticals and include large, global enterprises that are leaders and innovators in their respective industries. Digitate is headquartered in Santa Clara, California, USA and Pune, India.

For more information, reach out to us at contact@digitate.com or visit www.digitate.com.