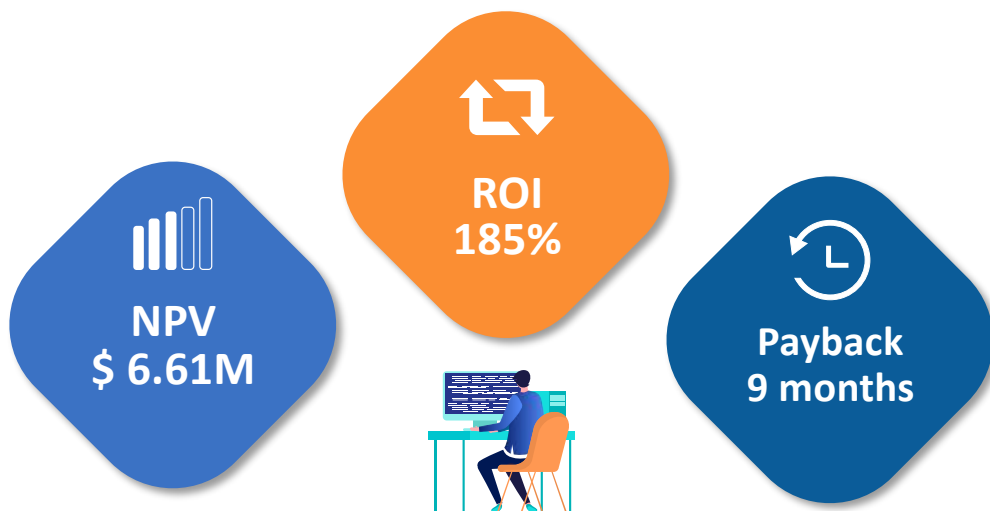


The Total Economic Impact™ of Digitate ignio™

Through customer interviews and data aggregation, Forrester concluded that Digitate ignio™ has the following three-year financial impact



Summary of Benefits

Three-year risk-adjusted

Improved uptime and performance

\$6.1m

Revenue assurance

\$2.2m

Reduced IT costs

\$1.4m

Improved security and compliance

\$0.46m

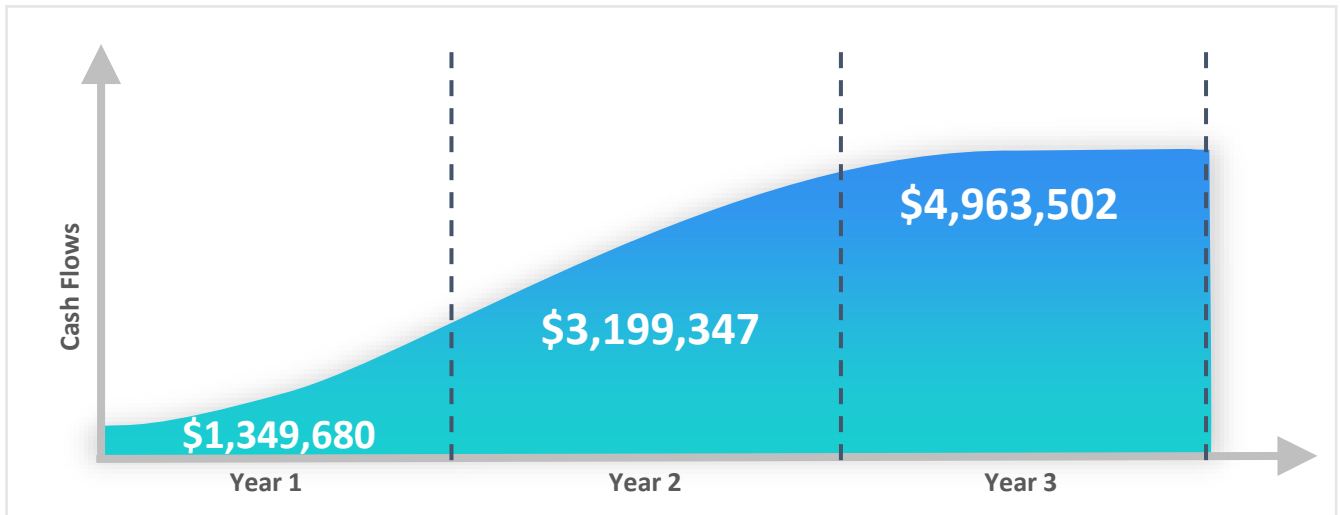
Unquantified benefits

Increased business user satisfaction and productivity

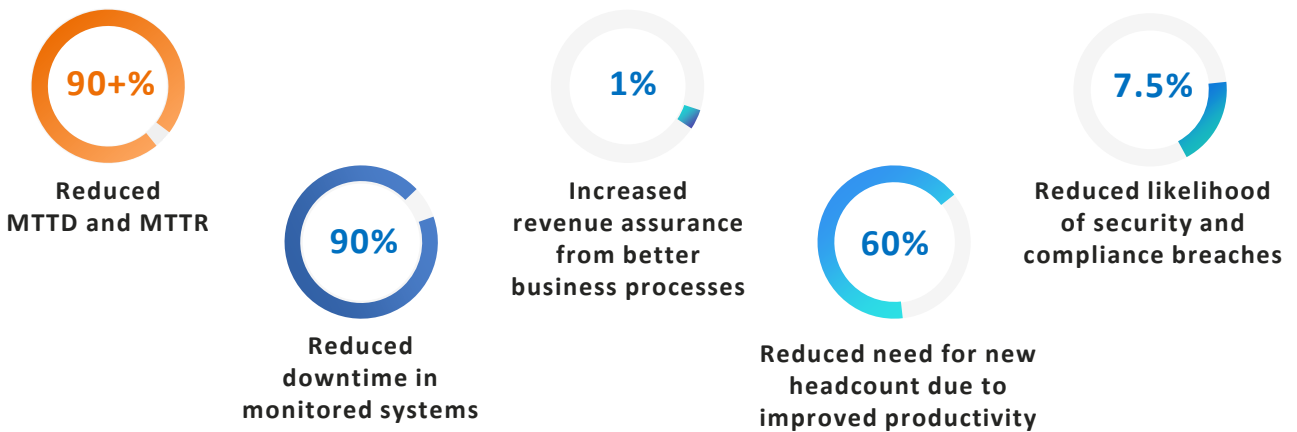
Improved customer experience

Net Benefits

Risk-adjusted estimates



Digitate ignio™ by the numbers



Voice of the Customer

“ Predictive analytics helps us meet our start-of-day SLAs. This is very valuable to our organization. ”

- Managing director of technology infrastructure, Financial Services

“ We would have needed to grow our SAP team by 50% to achieve the improved monitoring we have with ignio. ”

- Director of program management office, Manufacturing

“ ignio helps us get the data we need to complete business processes on time. This ensures that we are receiving all of the revenue we should. ignio also saves us a lot of effort from failed business processes. ”

-Service delivery manager, Utility

This document is an abridged version of an April 2022 commissioned study conducted by Forrester Consulting on behalf of Digitate. The study is titled The Total Economic Impact of Digitate ignio™.

For more information, visit digitate.com/

digitate